

UCOP Update for Week of August 10

- **From Restructuring to How We Work**
- **Process Reengineering**
- **Appointments**

This week's message discusses a change in focus from restructuring to looking at the way we work.

From Restructuring to How We Work

While some restructuring and reorganization continues, particularly in Academic Affairs where the process has been extended because of budget issues, we are continuing to increasingly focus on improving the ways we work within our new departments and with each other in a smaller, less siloed OP. To that end, we have formed a group to discuss ways to reduce workloads and to identify and work together to ensure critical issues and activities do not fall through the cracks.

Membership is drawn from departments throughout OP and includes both new and long-time employees. They will serve as a model of how to work across OP to meet our goals and of what it means to lead at multiple levels within an organization. They will also be an important voice for those with whom they work and to senior leadership about issues and policy decisions that support a changing OP.

Process Reengineering

As further evidence that we are moving beyond restructuring, staff from the Office of Strategic Change Resources (OSCR) later this month will begin working with staff from the Business Resource Center (BRC), the OP Budget Office, Strategic Resources Coordinating Teams (SRCT) and departmental staff who work with those units to look at a number of OP-wide processes to see how they might be streamlined in order to reduce workload and make the processes more efficient. Among the processes they'll be examining are purchase orders, the pre-approval process, contracts and grants, the hiring and separation processes, and travel arrangements and travel reimbursement process. By October 15, OSCR will develop recommendations for reengineering the processes.

Appointments

Susana Atwood, in Ethics, Compliance and Audit Services, has been named Director of Audit Services for Office of the President and UC Merced. Prior to being named Director, Susana served as Audit Manager. She has been with UCOP Audit Services since September 1, 2006 and previously worked at UCSF Audit Services.

Katie

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